



# Student Council Meeting Minutes

## Du Maurier Seminar K: 10/11/2015

### 1. Welcome, Introductions, Apologies

Present:

LA Louis Allen (History),  
MB Mathilde Baade (FXU International Officer)  
RB Robbie Bartlett (FXU Sports Officer)  
SB Sam Bishop (English),  
ACC Amanda Chetwynd-Cowieson (FXU President, Student Experience)  
JC Jamal Clarke (FXU Liberation Chair, FXU Community Officer)  
CDF Cheila Da Fonseca (Film & TV),  
EDRU Elizabeth da Rooy-Underhill (Make a Change – item 3)  
WE Will Elliott (FXU Undergraduate Education Officer Falmouth)  
GF Grace Fisher (FXU President, Exeter)  
JG Jon Gausden (CGES UG co-chair),  
BH Bryony Hacker (School of Art),  
MH Megan Hemsworth (Fashion & Textiles),  
ZL Zoe Lane (CLES PG),  
PL Poppy Lomax (FXU RAD (Raise & Donate) President, FXU Volunteering Officer)  
FM Fred Mallin (FXU President, Falmouth)  
GM Grace Marshall (FXU Societies Officer)  
EM Ernst Molo (Games Academy),  
TMR Tom Murray-Richards (FXU Undergraduate Education Officer Exeter)  
GP George Perry (Politics – representing Oussama Kardi)  
DP Dean Pomeroy (FXU Student Voice Chair)  
DR Dwayne Roberts (AMATA),  
SS Sienna Somers (FXU Environment and Ethics Officer)  
MS Marc Staddon (Renewables),  
BT Becky Thorbes (Comm Design),  
AT Anne Thorn (Writing & Journalism)  
TW Tom Ulander (Business),  
JW Jack Whitear (CSM PG)  
AW Alexa Webster (FXU President, Welfare)

Also Present:

MRB Matt Blewett (FXU Student Voice, Minute Taker)  
JH Julie Hore (FXU – Marketing)  
AN Alice Nicholls (FXU – widening participation)  
HP Hannah Partington (FXU – Student Rep coordinator)  
BR Ben Rowswell (FXU – Student Voice Director)

Apologies:

Oussama Kardi (Politics – represented by George Perry)  
Scott Bennell-Smith (CSM UG),

Naomi Fuller (Medicine),  
Sinead Sewell (CGES UG co-chair),

28 members present; full Council has 42 members so Quorum was reached (50% +1).

## **2. Presidents' Reports**

### **Fred Mallin – Falmouth President**

#### **Academic/Employability**

##### **Course closure, BA English and Journalism**

- I was made aware of the possible cessation of BA English and Journalism on 20/10/15 by Geoff Smith, Senior Deputy Vice Chancellor. The reason for doing so was due to the small number of applicants, which was initially a worry when the course first started with around 35 showing interest and with just over 1/5 enrolled. The course has so far run for 2 years with around 8 students in each Level 1 and Level 2. This initial meeting was very short and informal so I requested scheduling a meeting for the following day with Geoff, Rob Brown, head of course, and Niamh Downing, interim Head of English & Writing, to discuss the matter further.
- In the meeting Rob Brown and Niamh Downing, were not able to attend due to teaching commitments. I soon found out that they were preparing to inform the students that their course would no longer be enrolling students for 2016/17 (less than 24 hours after I was informed!!!). No matter the concerns I outlined for students and staff, for almost each one I was given the same answer; the cessation is “non-controversial” due to the modules being a part of other ongoing courses (English & Journalism separately). I queried whether this would undermine the viability of the spare courses and whether there should be concern for them but I was reassured that the area is growing with the largest cohorts to record in Level 1 and a lot of interest from applicants. I was also reassured that there wouldn't be any change to the way the course would be run and that there would be no staff reductions as they all have responsibilities with other courses in the school.
- However, I felt the answer of “non-controversial” wasn't quite good enough so I asked to be taken through what the proper process for closing courses was. After reviewing policy I came to the conclusion that there was too much flexibility in the evidence needed to bring in a cessation and no consultation whatsoever needed before being brought to the attention of the Vice Chancellor for approval. Geoff has since agreed to review the policy alongside Jon Press, Registrar, and myself.
- All students on BA English and Journalism have now been informed and I am liaising with Hannah Partington, Student Voice Director, to provide support and gather information through the rep scheme and also with Hanna Royal, Activities Director to prepare support for students who will come to FXU with their concerns. I will also be contacting the students and holding open sessions for student to discuss their situation with me. From this, I am also starting to look into how a cessation affects the student experience in terms of student/staff morale, change in facilities/equipment, etc. and will be talking to students on Contemporary Crafts as well as other courses.

##### **MFA**

- Full time students are happier with the information, facilities and staff being provided and I am still awaiting feedback from part-time students. I am working closely with the reps to help with any concerns. Paul Cabuts, Head of The Institute of Photography (MFAs new home), is leading the rewrite of the course structure.

##### **3D3 PhD**

- Working with Phillip Moore, head of Research and Innovation, and alongside students and Richard Scrace, FXU Advice Director to tackle issues the students are facing. There are issues

around supervision, study space and the staffing numbers/positions. Phil has been unwilling to comment on many of the issues but will hopefully have some answers when we next meet. A study space has been found, however it is currently in a dire state and I have been working with Amanda to see if we can hurry repairs.

### **The Student Charter**

- This document, started by Ellie, is close to completion in terms of content. The Charter should communicate the ethos of the institution. The emphasis should be on partnership, working between staff and students.
- The student charter has been returned to me after being circulated through VCEG. The feedback was positive, however there was some concern of the wording of certain areas and phrasing such as 'highest quality'. I am working with Robin Kirby, Strategic Advisor to the Vice-Chancellor Secretary & to the Board of Governors, and Deborah Clarke, Senior Assistant Registrar, as well as support from Hannah Partington. The document is near completion and hope to see it implemented before the end of the calendar year.

### **Creative Skills Exchange (CSE)**

- I am looking to develop the CSE to boost cross course, and eventually institutional, collaboration in academia. With Falmouth's reputation reaching new heights, many of the students who attend the universities could potentially be each other's peers in the future. The initial plan is to create networking events, with guest speakers, between the different disciplines the institutions offer to create an environment in which the student can offer, receive and share their expertise and experience; making for more varied, stronger and diverse work. From here, this should encourage more departments to be more open with their facilities and equipment. In turn, this will help students to diversify their skills during their time at university and increase employability opportunities. We are still collecting data and conducting research to see whether this is a viable campaign, however the response so far has been a very positive and supporting one. I have discussed this campaign with Prof. Anne Carlisle, Prof. Geoff Smith and Prof. Alan Murray who have agreed to further talks in the next stage.
- The head of The School of Film and Television (SOFT), Kingsley Marshal, has agreed to have all years and all courses to participate in a questionnaire to find out which courses the students of SOFT are most willing to collaborate with. There has been interest from other departments however no offer to help/participate quite as generous as this. The survey will offer in great detail where interest is most concentrated which will help group courses in to larger interest areas.
- The first CSE event of this academic year was on 28/10/15, which I was unfortunately unable to attend due to NUS Zones Conference. However, I met with Jon Christie, Senior Careers Consultant, to discuss CSE and how the event went (went well). Preparing for next event in Jan/Feb and also looking at how we can involve Exeter more, but worried about the current underutilisation by Falmouth students may mean an Exeter takeover. So need to develop CSE with collaboration project.

### **Erasmus**

- From the returners event (which went swimmingly!) some feedback was gathered and the issue of being under informed prior to leaving was raised. I will work with Alan Murray and Jenny Gramnes from the Erasmus Department to look to improve the advertisement of the Erasmus scheme and to better the support our students receive when they go out to different countries. I would also like to see them to talk about their experiences to students to encourage more to go.

### **Other**

#### **Board of Governors**

- There was continued support for better communication with FXU/students. I also received support for development of CSE and course-collaboration and will work with Jon Christie, Alan Murray and Geoff Smith as well as departments and students to continue development.
- The meeting revolved mainly around marketing strategies and the welcoming of new members. It was mentioned that Art Foundation was being labelled as “high risk” and a “GAP year” but this was turned around and was mentioned to be a “market opportunity”. I will liaise with Dr Virginia Button, head of The Falmouth School of Art, to ensure continued quality.
- Next BOG 20/11/2015.

### **Appeals Review Board**

- After some borderline appeal decisions it was agreed that Alan Murray, Jon Press and myself would review the appeal guidelines. This may include student being able to carry trail 40 credits into 3rd year due to students not gaining grounds for appeal when, although their performance may indicate a hardworking, successful student, they may have been let down in a certain area due to unforeseen circumstances. We are meeting tomorrow to discuss.

### **Reps**

- It was the first year for online rep elections. Nominations were successful; however there was a less than expected turn out for voting. I am working with Hannah Partington to see what can be done. Issuing physical ballot papers to departments is a possibility, but would increase waste and take time to count, there are also issues around anonymity in voting and we will also look at what we should be doing for course/FXU promotion of elections.
- Rep training has gone well and we have received a lot of positive feedback from reps with more to come at SSLG’s (Big props to Hannah P!!!).
- I have also spoken to Alan Murray about department reps having training from their department as well as more involvement with the rep scheme. Alan seems to appreciate the importance of this and is keen to discuss further.

### **Falmouth Staff Awards**

- Shortlisting is done and I will be presenting awards as well as being filmed and recording voice-overs for the ceremony. (fun!)

### **Bodmin**

- They now have two trained reps ready to go! I received positive feedback, after visiting, that they are happy with how they are being included. Hannah P and I are still looking for more ways they can be involved.

### **Preach To A President**

- Monday’s 13:00 – 14:00 in the compass, positive feedback about having it, complaints about parking.

### **Complaints**

- Architecture not validated until cohort has gone through. Have assurances that it will happen but students are worried and want some form of commitment from Falmouth. Was working with Andy Harbert, will talk to Tom Ebdon (head of course).
- Received a few complaints from BA Theatre & Musical Theatre about Suspension and Cessation, and working on student led responses with Richard (Advice) with the students. Liaising with Geoff Smith also.

### **Suspension & Cessation Guideline Policy**

- Following meeting with Geoff Smith (Senior Deputy Vice Chancellor) – FXU will now be involved, from the outset, with any suspension/cessation of courses, as part of a revised Course

Suspension and Cessation Guidance document.

### **Falmouth App**

- We need test subjects
- AT did not get her voucher
- feedback requested.

## **Grace Fisher – Exeter President**

### **International Fees**

- Issues in that there was meant to be a cap on international fees at no more than a 3% rise year on year but that some students this year experienced increases greater than this
- Spoken to Andrew Connolly about communication to students and making sure they know this should happen – also confirming it WILL happen next year
- Communications to students affect will be becoming from Andrew Connolly
- Also working on the idea of maximum expected fees year on year – which students could get on point of entry

### **Study Aboard**

- Ran a returners event in freshers
- Now running info Q&A session on the 3<sup>rd</sup> December and another in Jan – UoE Staff and students there

### **SID Comments**

- Making SID more personal so running 'office hours' for SID staff – end of this term/ beginning of next – on a trial basis
- BIG WIN for Tom Murray-Richards

### **Student Consultations**

- Lecture Capture – initial consultation happened – now need to do more in depth, what do students want captured (Seminars/ Lectures). Which will go to Senate in February
- Student Predictive Analytics – initial work going into this UoE to provide info to all students in the next few weeks. Trials happening in Geog with lead person down end of November to talk to students
- What do students want to see on module descriptors?
- Winter Exams – changing 3 week turnaround to 4 to stop bunching of exams – students happy for this to happen?

### **Visits to Truro**

- Been regularly visiting new UEMS BMBS Students in Truro – first year they're under our remit
- Getting lots of feedback and working on facilities issues at the moment

### **Links with the Guild**

- James Smith (Hannah P's equivalent in the Guild) making regular visits so we can write joint reports etc – looking to get college officers from the Guild down in December
- Streatham – Penryn Links for students: Lots of ideas from students about work and networking opportunities between campuses – working on these ideas

### **TEACHING DAY**

- Hasn't changed in Penryn – teaching day is 9am-6pm: if students' lectures aren't running to this timetable let me know!

- Potential for this to change next year but tbc

#### **Improving communications to students**

- Lots of issues about comms so working with UoE to improve this
- Any feedback from students about how they'd like to be communicated with is welcome

#### **Post Graduate Research (PGR) Event – 1<sup>st</sup> December 5-7pm ESI Café**

- Will be a networking/ welcome to the doctoral college/ information event
- PGRs spread the word
- FREE FOOD too
- Thanks to Alice Nicholls for organising this – SHE IS FAB

#### **PGT SSLCs**

- Up and running and working well
- Pleased to now have PGT reps on Council (need PGR now)
- Just need to appoint a PGT Exec

### **Amanda Chetwynd – Cowieson – President Student Experience**

#### **Handover and training**

- 3 week handover with Roger Auster, former President of Student Experience.
- Events attended;
  - NUS Student Union Conference 2015
  - BUCS Conference
  - NUS Lead and Change 2015 (Union Development)
- Worked with the four outgoing presidents and the other three new Presidents on forming our Top Ten Priorities for the academic year 2015/2016 (please see attached document). These have been presented at SEEG, the FX Plus Strategic Away Day and various other senior meetings.

#### **Freshers and Move-In Weekend**

- FXU had ample volunteers for move-in weekend to handle the FXU side of the weekend. Low turnout for FX Plus volunteers has led to new discussions on how to recruit more next year, something myself and the other Presidents will be involved with in the start of the next semester.
- Foundation Freshers – I helped with the move of the Foundation students into Tuke house and then with several events FXU specifically put on for them throughout the first week. Then went on to work with the wider FXU team on Freshers for the rest of the Under Graduates.
- This included Freshers Fayre, Move In Weekend, Welcome talks, Event supervision, making FXU prominent to all new arrivals.
- Myself and the other Presidents attended DVC and Welcome talks for every first year cohort. I used these mainly as an opportunity to promote the pots of money we have available for students to apply for to run projects (e.g. The Green Fund) and encourage participation in what the Activities team offer.

#### **International Students/Arrivals**

- Myself and the other President were here to welcome international arrivals to campus, this being the first year that the two institutions had aligned their arrival date.
- In general, the day/night went well, however prior to the date there was a level of uncertainty across all team about responsibility and who was the 'lead'. This is hoping to be resolved by a new working group that our Widening Student Participation Intern will sit on.

### **Activities**

- Sports Centre – I continue to sit on the Sports Centre Project Board. My concerns are growing as to whether the Sports Centre will be completed during the first term of the new year, something myself and the Board will be monitoring closely in the coming months.
- Tenders for providing the equipment inside the center were all returned within budget with Pulse Fitness scoring the highest.
- Conversations have already started between myself, Simon Court (FXPlus Sport and Recreation Manager), Hayley Curtis (FXU Sport Manager) and Jake Saunders (Pulse Fitness Sales Representative) on how the winning tender can be altered to best suit student's needs.
- Recent Sports Project Board meetings have raised concerns over the timing of the new build and whether it will be completed on time due to delays from MIDAS. This is potentially heightened by suggestions that the nursery should now be the priority for completion before the start of the academic year 2016/2017.
- Continuing discussion surrounding any possible future 3G pitch but the main plot of land identified has been ruled out. On-going discussions.
- Exeter Guild, AU and Senior managers have stated their interest in coming down to watch the annual Bottle Match.

### **BUCS**

- We have 5 teams playing in BUCS leagues for the year 2015/2016. These include American football (men's and mixed), Volleyball (men's and women's), and for the first time Ultimate Frisbee (men's).
- Recent highlights include the FalSurf successes at the BUCS Surf National Championships – where they achieved 1<sup>st</sup> place in the women's individual, men's individual and women's team, then second place in the men's team.
- FXU are working on a campaign called FXYou can (fitting in with BUCS' national campaign ThisGirlCan but encompassing males as well). Dates are November 30<sup>th</sup>-December 4<sup>th</sup>.

### **Media Societies**

- I'm currently working with Exeter and FX Plus to get access to the Adobe suites for Exeter students; Falmouth students can currently access all programs as can Devon based Exeter students.
- This would be a short term solution, in the long term as media societies grow FXU will need to look at how we help media societies and what we can provide for them in terms of computer programs that are too expensive for students to afford themselves.

### **Green Living**

- Car Sharing – building on one of my manifesto points for the year, I'm working closely with FX Plus Sustainability team and IT team to build an in house, student and staff use only car sharing system. The primary aims being to encourage more 'green methods' of travel and save students money on travel.
- NUS Green Summit – I attended the NUS 'Students Organizing Sustainability' – a networking and education launch of a new initiative to encourage behavior change within students.
- Independent State of Jungle is coming up soon and looks like a fantastic educational but fun program – looks on the FXU website for more details and the yurt in the Compass!

### **Committee Conference**

- Held the Saturday before FXU's Freshers Fayre, this day was designed to enable committee teams to help other club members get the most out of their sports club membership, as well as providing a networking opportunity for committee members. Breakout sessions covered a

variety of topics (examples below) and were hosted by the activities team and/or guest speakers.

- Particularly of note was the incredibly positive feedback from the NUS Vice President Union Development (Richard Brooks), who joint hosted the morning welcome session for the whole weekend.
- Positive outcomes of the conference have already been seen, examples include better collaboration between all clubs and also a vastly increased social media presence by all clubs, particularly focusing on engaging with new students and with FXU.
- Example breakout session's members could choose from were; treasurer training, maintaining members, well-being and mental health awareness, basic health and safety, and basic first aid training and more.

### **Facilities**

- FX Plus Away Day – myself and Grace Fisher (FXU Exeter President) presented the priorities to FX Plus SET, Exeter SMT and Falmouth VC and SMT.
- At all the campus service group meetings I attend, most of the agendas/conversations are around how to work with rising student numbers.
- However, many of the plans are around different utilization of current space rather than adding/increasing new spaces which is both a positive and a negative approach.

### **Accommodation**

- I now sit on the Residences Strategy Working Group with Exeter. This group will deal primarily with the conversations surrounding the potential privatization of residences. They will also focus on how to work with the private sector on the increased demands higher student numbers are placing on the local community, Falmouth town in particular.
- The situation in Falmouth town is that there is little to no availability. Many rooms that get advertised on FX Plus' website are in fact in Redruth, Truro or further afield.

### **Car parking**

- Multiple complaints have been passed back to me recently resulting from the reduction in spaces due to the new sports center being built.
- FX Plus are also very aware of the problem and have taken **all** students comments seriously.
- Some spaces have been reclaimed on Penryn campus
- There are extensive plans being looked into to try and find more in other car parks around the site eg AMATA car park.
- **Please all students to forward concerns to me ([Amanda.cc@fxu.org.uk](mailto:Amanda.cc@fxu.org.uk))**

### **Buses**

- Another hot topic at the moment
- Multiple complaints have been coming back to me about the quality of the service, the timing of the buses and the amount of time spent queuing.
- Again, this is something I'm prioritizing at the moment as are FX Plus and First Bus.
- The method of payment might change next year, but the journeys to and from campus will still only cost £1 so don't worry!
- Also working to see how we can increase the £1 zone, eg. To places such as perranworthal.
- **HOWEVER GOOD NEWS!!!!!! The Busses will now continue to be £1 throughout the Christmas holidays!!!!!! Please spread this to every student you know ESPECIALLY Post Graduates!!!**

### **Draft FXU Strategic Plan**

- Please promote the plan and send feedback to presidents!
- **Next meeting we look to endorse it as a council.**

## **Alexa Webster FXU President Community & Welfare**

### **Community relations**

- Created very good relations with Mayor of Penryn, who has a very positive outlook on students. Working closely with him and the council people of Penryn on Penryn's 800 year birthday!
- Several houses of students have had parties that have gotten out of control with 'local' involvement. I am working to create an information booklet on how to 'party safe', what to do is a house party gets out of hand, and if the police get involved what penalties are given out.

### **Student Engagement**

- During Fresher's Week I spoke to all first year classes, introducing myself and how I can help them over this year.
- I have officially booked in all my drop in throughout the year, with drop-ins running every Wednesday and Friday coming to six hours a week in total.
- The President's Quiz was a roaring success, with a great turn out of students from across all years and requests that this happens once a term rather than just during fresher's. The second term quiz done by the presidents shall be during Don't Dis-Ability Week (see Equality and Diversity below). We also learned from this that I should become a quiz writer and have mad skills in the nerd section.

### **Equality & Diversity**

- This year we have introduced the Liberation Committee, representing marginalised groups. As soon as we fill Widening Participation we shall have a full Liberation Committee!
- Black History Month happened! It was an amazing month, with the FXU ACS putting on a series of very successful events that had an impressive student turn out. They have expressed a lot of gratitude towards myself and the FXU as a whole for our support (though I keep reminding them they did all the hard work), and thanked us at each one. They are looking forward to making it bigger and better next year.
- We are currently in Islamophobia Awareness Month (Update next SC) and I am looking to organise Don't Dis Ability Week as part of Mind Your Head/Health Term in second term, and then Pride Month (LGBTQ+) in May.
- Training has been offered entitled 'Trans 101' by a student offering free training for all staff teams across both universities, FX Plus, and ourselves. I am currently confirming their training they have undergone to offer this, before talking with all the above to try to get a schedule put together. The student has also offered this to all Sports Clubs and Society's who want the training.
- I have spoken to every society committee that fall under the larger banner of 'Welfare and Community', and asked them how I can support them. I have had several inboxes with questions, and it's been great being invited to so many amazing events and having the students wanting to work with myself and the FXU as a whole.
- Amanda now knows what LGBPTTQQIIAA+ stands for off by heart, and Grace has dubbed these issues my 'queeries'.

### **Student Health, Wellbeing, and Mental Health**

- Ran a small campaign in line with FXU RAD and the Wellbeing Team on Meningitis and making students aware of the symptoms. Student Societies are taking this forward.
- Working on setting up support groups and a peer to peer support to offer students an alternative avenue to coping and living with mental health/specific learning differences.
- Nightline officially has a home in the form of the multi-faith chaplaincy. I am in contact with Nightline to procure computer programs for us to run anonymous messaging as well as a calendar to log volunteer hours. I am going to have a meeting with the Falmouth VC on how

Falmouth can support FXU Nightline. At this stage I am hoping to start recruiting students to be trained in second term, and we run a trail of the program in third term being open Thursday, Friday, and Saturday night to be ready to roll out in full force come the start of September. This process is a lot slower than I think anyone could have anticipated, but I am hoping it gets to fulfilment by the time the next presidential year starts.

- I have been put on to two different committees, which have been confirmed by David Dickinson with FX Plus and Falmouth University and what is to be done to safeguard students thought the DSA cuts. The first meetings shall be happening within the new few weeks.
- Other
- The #noblurredlines campaign has gone national, with the permissions from all who created them for the posters to be available to all student unions to use. So far over ten have gotten back to me saying they are going to use them, including one request to be able to turn it in to Welsh! Also made fridge magnets made of 'If They Are Drunk They Are Unable To Give Consent' and put on to every single fridge of Glasney, Sidings, Tuke, and the next first year accommodation.
- Increased the different types of protection and sex aids we offer for free from the FXU, and entertained everyone in the process! We now offer five different types of condoms and two types of aids, which have gone down very successfully with the student body.

### 3. Make a Change tab referrals

3.1. Cash point at Woodlane – presented by ACC, BT commented that a lot of students frustrated by lack of cashpoint. **ACC to take forward – update next council. All reps to encourage voting on the “Make a Change” tab to improve evidence for/against.**

3.2. Vegan Labelling at Woodlane BT said this has started, but very limited. Also need allergy labelling, meat/dairy. This happens at Penryn. ACC said this is in process. **ACC to take forward – update next council.**

3.3. Stop the tampon tax - EDRU pointed out this is luxury item yet others are not. Taking this decision would be in line with the University equal ops policy. ACC would like the FXPlus shop budget to absorb the 5% tax because FXU does not receive money from the shop. ACC explained what FXPlus is, and offered to ask FXPlus to absorb the 5% . This alternative was voted on with EDRU's approval as proposer, approved unanimously, no opposition. **ACC to take forward – update next council.**

3.4. Receiving copy of exam scripts – HP presented this on behalf of proposer. Discussion revealed that in comparison some Exeter students can get them if they want, but it is not consistent and not all students know if they can or can't. It varies from subject to subject. **GF to chase up feedback and report back for next meeting.**

Section 3.4 veered into a discussion about personal tutors, and it emerged that contact with personal tutors, and awareness of who they are, is inconsistent. **HP will pick this up through subject chairs and investigate.**

### 4. Falmouth University issues and topics

Issue of working space – discussion agreed there is not enough space in the Library either. ACC - working on study spaces in library (over Christmas), timetabling team let us and students know which rooms are free when, and use vacant rooms for study. For January coursework/exam times, exchange rooms extension for library booked out from 5pm. FM - looking at study spaces in town,

put into one place and promote. **ACC & FM to report progress.**

BT - students need social area in each building. BT - Café too small for the increasing amount of students. ACC - for Sept 2016 an "eden style" roof will increase space around the café, and include signage to signpost a planned increase in spaces/places where students can eat lunch. Compass will be opening rooms for longer.

External work is happening on the illustration building. WE – we have been given timetable for completion at the end of November. ACC – I have been told they will complete by the end of term.

WE - people found it difficult to navigate learning space. DR – there are a large number of websites – a guide to navigate them all would help! AT - need examples of what difficulties people are experiencing. **FM – ask WE to find examples.**

AW – access remains unacceptable at the moment; made Falmouth estates aware of it at meeting today.

There was discussion about travel bursaries – see under point 5.

Buses – never on time – see under point 5.

## **5. Exeter University issues and topics**

TMR - Student information desk restructure means all staff have been moved behind that desk and it is not easy to engage with them. Not so many customer-facing staff means there is a loss of service. Worried about students will not get the same level of attention. **TMR – look for examples of the effect.**

Need to encourage people to study where they are – Exeter students in Falmouth should be able to use Falmouth library to work in, & hours to be extended. ACC Extended hours is budget decision, Exeter students can use the library, but pressure of space and resources. HP – library asked for xmas closure feedback – do students want library open self-service 26<sup>th</sup> – 27<sup>th</sup> or just keep it closed? Council approve opening for weekend. **HP to feed back to library.**

Buses – AC explained First Bus proposals. Expect £1 fair to extend over Christmas period. All travel options to and from campus are being reviewed including buses, trains, bikes and carparking. Anecdotes were related about 6 students being 30mins late to lecture. The bus was due at 8.45am and the arrived at 9.15am. **Request council members to email specific examples to ACC – will report on progress to next Council.**

Some Exeter students got a travel bursary one year. Members would like a breakdown of what students could apply for. **FM/GF/ACC find bursaries, pass to ACC who will circulate bursary info to council.**

Printing – not clear where print credits link is **ACC to get link added**

## **6. Car Parking – Anne Thorn**

Better communication is required. Issuing yellow tickets is not helpful. Are you allowed in Car share

space? If so that needs communicated out. What do students do when they can't find a space?

**ACC** – quick win – all yellow tickets last week will not be charged! The contractor arrived unexpectedly 15 days early to being construction of the sports centre. Everyone was taken by surprise and we lost a lot of parking spaces. We have managed to reclaim some more spaces in car park E. We are looking with the contractors about not taking up so many parking spaces. FXPlus send apologies to everyone, there is now meeting about how to increase spaces over next eighteen months. Once built, the Sports Centre will have an additional thirty two spaces. Permit holders can park in Car Park A at the moment. Other solutions being discussed – we are discussing renting car parks near campus and provide a shuttle bus. Car parking issues are exacerbated by bus issues. We like to think that if we can resolve bus issues it may resolve car parking. Future communications about parking will be checked by ACC. If you can't park, go to reception. **Any more feedback send to ACC.**

## **7. Halls Facilities**

HP – next meeting Dec 3<sup>rd</sup>.

## **8. International/Part-time/Mature Issues and Topics**

MB – none at present.

## **9. Executive Officer Reports**

None at present.

## **10. Unfilled Positions**

One position was filled today by Cameron Harrington. 4 post grad positions remain unfilled. HP - looking at contacting people who applied for other positions. HP asked if council happy for chair of Mature, and Post grad society to be offered role of officer? Mature soc chair was last year's officer and not doing it now. If no one else is elected then offer roles to the PG & Mature societies to fill from their membership. Voted and approved unanimously, no objections. **HP to carry forward.**

## **11. AOB Next meeting and Close**

DP – give a breakdown of agenda points to manage the agenda.

FM – Council to email feedback on Falmouth app

UGM 26<sup>th</sup> November 4 – 6pm Chapel lecture theatre, Penryn.

Dec 3<sup>rd</sup> 2015 @ Falmouth Campus 4:30pm Seminar A