

The Falmouth & Exeter Students' UnionAdvice Service

Health, Wellbeing & Support
for Study (Exeter)

Book an appointment,
get in touch with us:

 01326 255861

 www.thesu.org.uk/advice

 advice@thesu.org.uk

 **THE** FALMOUTH & EXETER
STUDENTS' UNION

The University's Health, Wellbeing and Support for Study Procedure is intended to serve as an alternative to other means of managing concerns over a student's behaviour, attendance or academic progress, where:

- Mental or physical ill health or disability could be a contributory factor; or
- The behaviour could affect the health, safety or wellbeing of other people.

You can access a full copy of the policy and procedure [here](#).

Examples of when the University might use the procedure include:

- Students who have an individual learning plans in place and are struggling to manage their studies or other elements of their course.
- Students who are not attending, submitting work and repeatedly not responding to College emails.
- Students with complex personal circumstances (for example, health, family and/or financial issues).
- Students who regularly submit mitigation applications as a result of ongoing health concerns.
- Students whose health, wellbeing and behaviour is causing concern to others (even though there may be no negative impact on their academic work and progression).
- Students whose behaviour is impacting on the health and safety of other people.

Process

The Procedure comprises three levels:

- **Level 1** is used when there are emerging concerns about a student's health, wellbeing and/ or behaviour and the impact this has on their ability to progress on a course or at University. Such concerns may include significant deterioration in health, appearance, attitude, particularly where there is an impact on attendance, ability to meet deadlines, succeed academically, or participate in normal student life.
- **Level 2** is used where there is continued and ongoing concern following Level 1, or when there is significant concern about a student's health, wellbeing, behaviour, safety and/or ability to study, and where a higher level response from the College and/or wider University is required.
- **Level 3** is used where there is serious or persistent concern about a student's health, wellbeing and/or behaviour, safety and/or ability to study and cope at University. In most cases escalation to this level will follow attempts to address concerns through Levels 1 and 2, and all other options for support have been exhausted.

Outcomes

The process exists to support students. Nevertheless, it can lead to outcomes that have significant consequences for the student involved including, for instance, short-term suspension, interruption and even withdrawal.

Therefore, if you are subject to the procedure, it is important to get advice promptly.

Getting Advice

You can get advice from the Students' Union's Advice Service. You can book an appointment with one of our advisers [here](#).

Alternatively, email your enquiry to advice@thesu.org.uk